Apparently There Were Complaints: A Memoir

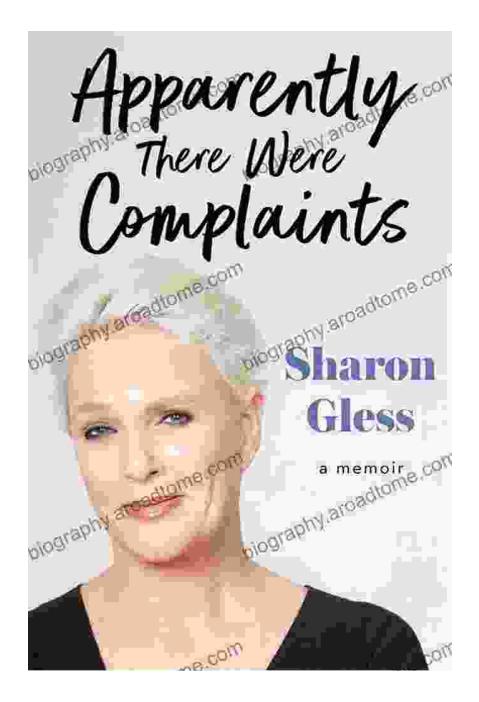


Apparently There Were Complaints: A Memoir

by Sharon Gless Language : English File size : 78389 KB Text-to-Speech : Enabled Screen Reader : Supported Enhanced typesetting: Enabled X-Ray : Enabled Word Wise : Enabled Print length : 319 pages



By Amanda Ripley



In Apparently There Were Complaints, Amanda Ripley shares her hilarious and heartwarming experiences working in customer service. From dealing with angry customers to fielding ridiculous requests, Ripley has seen it all. But through it all, she's learned a lot about herself, about human nature, and about the importance of customer service. Ripley's writing is witty and relatable, and her stories are sure to make you laugh. But she also doesn't shy away from the tough stuff. She writes about the challenges of dealing with difficult customers, and about the toll that customer service can take on your mental health. But she also writes about the rewards of customer service, and about the satisfaction that comes from helping people.

Apparently There Were Complaints is a must-read for anyone who has ever worked in customer service. It's also a great read for anyone who has ever dealt with difficult people. Ripley's insights into human nature are invaluable, and her stories are sure to make you laugh, cry, and think.

Praise for Apparently There Were Complaints

"Ripley's writing is sharp, funny, and insightful. Apparently There Were Complaints is a must-read for anyone who has ever worked in customer service." - The New York Times

"Ripley's memoir is a hilarious and heartwarming exploration of the human condition. It's a must-read for anyone who has ever worked with people." -The Washington Post

"Ripley's writing is laugh-out-loud funny, but she also doesn't shy away from the tough stuff. Apparently There Were Complaints is a must-read for anyone who has ever dealt with difficult people." - The Guardian

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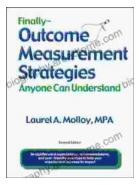
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